



Frequently Asked Questions

Did you know only 10% of households bother to review their energy costs? Everyone shops around for better deals on mortgages, savings, food and other household goods though!

The plethora of price comparison services have made the issue even more complicated! Here, we keep things simple – no expensive advertising; supply contracts with every one of the 40 plus energy suppliers and totally independent.

Why should I switch my energy supply?

Simply to save money. Often this process is called switching because normally the process ends up with you switching your supplier and this is how many switching sites make money. However, what if you are perfectly happy with your existing suppliers? If you have been with them for some while, you may not be on their best tariff available. The last thing they will tell you is that they can offer you a better deal – why do you think they make so much profit!

How often should I review my energy supply?

Annually in line with many of your other domestic overheads. If you currently have a fixed term tariff, double check the end date, or else you may be rolled over onto a standard tariff. Be aware of changes in the energy market – usually well covered on the news – aim for easy to get out of tariffs when energy prices are falling and look for longer term fixes if prices are on the rise.

We have teamed up with British Utilities to help you secure the best deal on the net for your household.

Why we use British Utilities?

They are very experienced and work through partnerships to avoid the huge overheads of advertising, that have to be passed on, or expensive networks of sales agents. They are wholly independent and enjoy good relationships with every single energy supplier, as they are very efficient and low cost. We work with them as it is another opportunity to bring value to our own customers.

Who sends me my bills?

British Utilities do not supply your electricity or gas so they won't be sending you a bill. Your bills will come from the energy suppliers, at the rates you have decided on via our website.

